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HOSPITAL MANAGEMENT SYSTEM

Dharaniya N G,
Assistant Professor in Information Technology, Sri Shakthi Institute of Engineering and Technology, Coimbatore
Nandha kumar S,
Navaneeth kumar S
Nesly Jeniston M,
Rithish.R,
Students, Sri Shakthi Institute of Engineering and Technology, Coimbatore

ABSTRACT
A hospital management system (HMS) is a software solution designed to manage the day-to-day operations of a hospital. It helps streamline key processes such as patient registration, appointment scheduling, medical record management, billing, and professional communication. The system improves efficiency by providing real-time patientinformation and enabling healthcare providers to make informed decisions faster.By automating services such as hospital infrastructure (beds, equipment, personnel) and financial management, HMS reduces operational workload and ensures smooth hospital operations and enhances patient care by medical records making them easily accessible to doctors and nurses.With secure access controls and data protection features, the system ensures sensitive patient information is protected. Overall, the clinical management system aims to improve clinical efficiency, reduce errors and deliver better services to patients and healthcare professional

Keywords:
MedBot, chatbot, first aid, infections, diseases, health guidance, health tips, symptom checker, medical advice, emergency help, health decision support,self-care, accessible healthcare, patient education, preventative healthcare,medical information, health literacy, home remedies.

INTODUCTION

MedBot is an innovative chatbot application designed to provide users with instant, reliable first aid advice for a widerange of infections, diseases, and injuries. In today's fast-paced world, access to timely medical information can make a critical difference in managing health concerns before they escalate. MedBot aims to bridge the gap by offering a simple, user-friendly platform where individuals can quickly receive guidance on how to handle common health issues such as cuts, burns, mild infections, and headaches, along with essential information on when to seek professional medical help.This project leverages the convenience of technology to improve public health by
empowering users with knowledge. Whether it's basic advice for treating an injury or tips on preventing common illnesses, MedBot provides users with actionable information, helping them make informed decisions about their health and well-being. By offering a reliable, easy-to-use alternative for basic health queries, MedBot reduces uncertainty and enhances health literacy for people of all ages and backgrounds. The goal of MedBot is not to replace healthcare professionals, but to serve as a first point of contact for users seeking quick advice, promoting better healthpractices, and encouraging timely medical intervention when necessary.

OBJECTIVES

Hospital management is a digital platform that streamlines court proceedings, making litigation more efficient andaccessible. Its fundamentals include digital case management, electronic filing of documents, virtual hearings, and real-time collaboration among legal teams and judges. These simulations can include features like virtual avatars representing participants, interactive exhibits, and real-time transcription services. The chatbot also contributed to improved health literacy by helping users better understand how to care for injuries and recognize symptoms of infections. Despite its success, there are areas for growth, such as enhancing the bot's ability to offer personalized advice and expanding its medical knowledge base. With e-filing, litigants can submit documents electronically through secure portals, reducing the time and resources required for manual processing.

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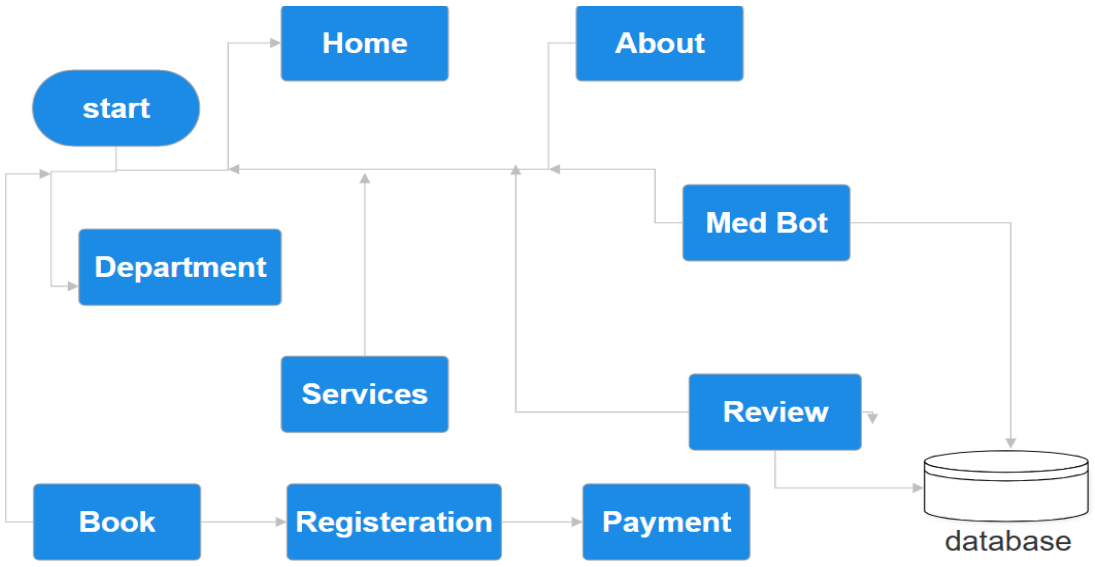

Fig-1: Concept Map

METHODOLOGY

This Hospital Management System with a Medical Chatbot project was developed to address several key challenges that healthcare providers face in managing hospital operations and delivering quality patient care. Existing hospital management systems are often complex, fragmented, and difficult to navigate, which can result in inefficiencies and delays in patient care. With the growing demand for streamlined processes in healthcare, this project aims to provide a more user-friendly and integrated solution that improves both the administrative and clinical aspects of hospital management.

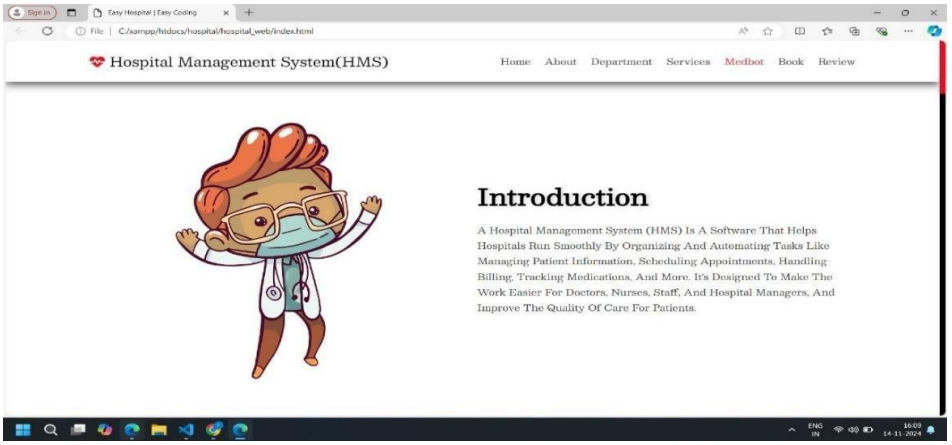

Fig-2: Home Page

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Fig-3 Departments

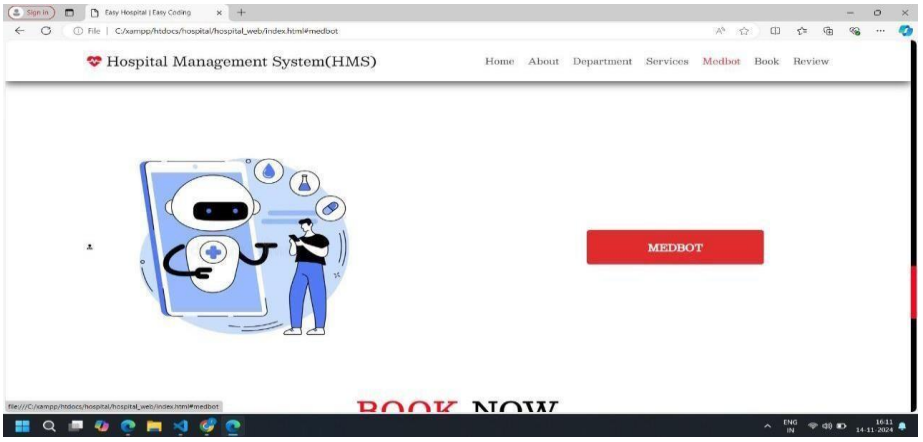

Fig-4 Medbot

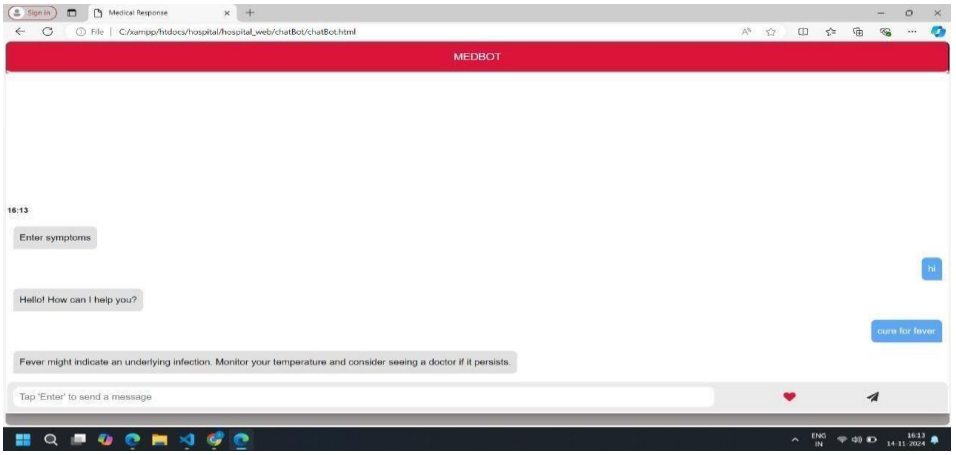

Fig-5 Medbot Response page

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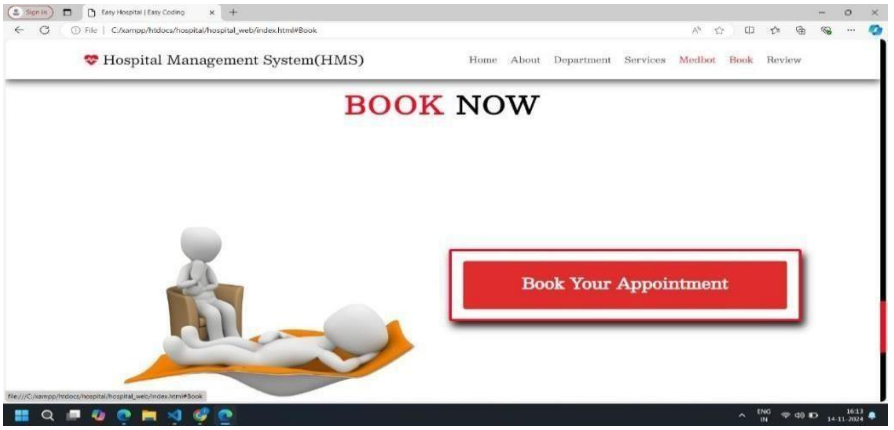

Fig-6 Booking Appointment

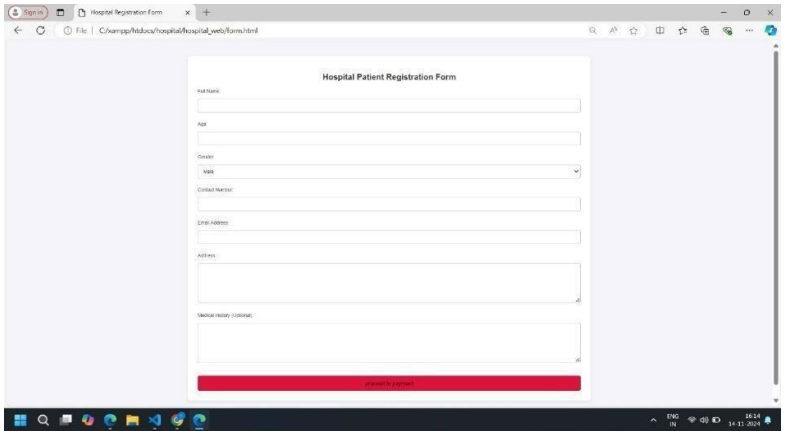

Fig-7 Form page

Fig-8 QR Scanner Page

RESULTS AND DISCUSSIONS

The testing of MedBot showed promising results in terms of user engagement, ease of use, and satisfaction. Users found the chatbot intuitive and easy to interact with, and many reported feeling more confident in managing minor health issues after using it. MedBot provided helpful first aid advice for common conditions

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such as cuts, burns, and mild infections, and guided users on when to seek medical attention. However, the bot faced challenges when dealing with more complex or rare medical situations, where it correctly recommended professional consultation.
This highlights MedBot's role as a useful tool for basic health guidance, though it cannot replace the expertise of healthcare professionals. The chatbot also contributed to improved health literacy by helping users better understand how to care for injuries and recognize symptoms of infections. Despite its success, there are areas for growth, such as enhancing the bot's ability to offer personalized advice and expanding its medical knowledge base.

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CONCLUSION

In conclusion, MedBot has demonstrated strong potential as a user-friendly tool for providing first aid guidance and basic health advice. Its ability to offer quick and accessible information on common health issues, such as infections and injuries, makes it a valuable resource for users seeking immediate support. While MedBot is not a replacement for professional medical care, it serves as a reliable first point of contact, empowering individuals to make informed decisions about their health. The chatbot also successfully contributed to improving health literacy, helping users better understand self-care practices and when to seek medica lattention

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